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Goal 1: Low-income people become more self-sufficient.

NPI 1.1: Employment

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Agency will assist in promotional and access of employment and self-employment business opportunities among low-income families in Butte County. Adult members of homeless families entering the Agency's Esplanade House transitional and permanent supportive housing program lack the skills necessary to enter the workforce. The lack of employment skills inhibits self sufficiency and the ability to acquire and maintain permanent housing in the community.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Agency will continue to provide various work skills training at various agency sites for PIC, Cal-Works, and other qualified collaborators. The Agency is continuing job preparedness and readiness activities to resident clients at the Esplanade House. Case managers in the Esplanade House program work individually with residents to connect them with community resources that strengthen their work skills and prepare them for entering the work force. Residents are encouraged to enter education programs at the local community college and adult education facilities. (See attachment)

National Performance Indicator 1.1	1	2	3	4	5
Employment	Number of Participants Projected to be Served for Contract Period (#)	Number of Participants Enrolled in Program(s) in Reporting Period (#)	Number of Participants Expected to Achieve Outcome in Reporting Period (#)	Number of Participants Achieving Outcome in Reporting Period (#)	Percentage Achieving Outcome in Reporting Period (%)
The number and percentage of low-income participants in community action employment initiatives who get a job or become self-employed, as measured by <u>one or more</u> of the following:					
A. Unemployed and obtained a job	30				
B. Employed and obtained an increase in employment income	10				
C. Achieved "living wage" employment and benefits	5				

In the rows below, please include any additional indicators for NPI 1.1 that were not captured above.

Goal 1: Low-income people become more self-sufficient.

NPI 1.2: Employment Supports

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Without assistance and direct program services, it is difficult for low-income individuals to remove obstacles and solve problems that traditionally block achievement of self-sufficiency. Employed workers struggle to meet family expenses at low-paying jobs with little room for advancement and higher wages. For those who are unemployed, even greater barriers exist because of their inability to secure meaningful employment because of lack of work skills and education. (continued on attachment)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Agency offers job preparedness and readiness activities at the Esplanade House that help address employment and work readiness issues. The Esplanade House Transitional Shelter program provides resource referrals and childcare for participating families. Additionally, the agency is collaborating with the Private Industry Council (PIC) and the Experience Works programs to provide adult work reentry training opportunities within Butte County.

National Performance Employment Supports The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from community action, as measured by <u>one or more</u> of the following:	1 Number of Participants Projected to be Served for Contract Period (#)	2 Number of Participants Enrolled in Program(s) in Reporting Period (#)	3 Number of Participants Achieving Outcome in Reporting Period (#)
A. Obtained pre-employment skills/competencies required for employment and received training program certificate or diploma	50		
B. Completed ABE/GED and received certificate or diploma	3		
C. Completed post-secondary education program and obtained certificate or diploma	2		
D. Enrolled children in "before" or "after" school programs, in order to gain or maintain employment	20		
E. Obtained care for child or other dependant in order to gain or maintain employment	25		
F. Obtained access to reliable transportation and/or driver's license in order to gain or maintain employment	50		
G. Obtained health care services for themselves or a family member in support of employment stability needed to gain or retain employment.	50		
H. Obtained safe and affordable housing in support of employment stability needed to gain or retain employment.	80		
I. Obtained food assistance in support of employment stability needed to gain or retain employment.	80		

In the rows below, please include any additional indicators for NPI 1.2 that were not captured above.

Goal 1: Low-income people become more self-sufficient.
NPI 1.3: Economic Asset Enhancement and Utilization

Problem Statement: (If additional space is needed, please attach a separate sheet.)

(1) Utility assistance for low-income households continues to be a need because of high energy heating and cooling bills. (2) Residents at the transitional shelter have not established a habit of saving which means they lack the assets for a "first and last month + security deposit" to enable moving to permanent housing. (3) Residents of transitional and permanent supportive housing are unaware of energy assistance programs. Residents do not know to access tax credits.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

(1) The Agency will complete referrals and enrollments to CARE and other programs that provide a reduction or discount to the energy bills of low-income households. The Agency will also provide energy education and household budgeting to help further reduce heating and cooling bills of low-income households. (2) The Agency has created a trust account where residents will be required to contribute a portion of their income during their Phase 1 case management. (continued on attachment)

National Performance Indicator 1.3	1	2	3	4	5	6
Economic Asset Enhancement and Utilization The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of community action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by <u>one or more</u> of the following:	Number of Participants Projected to be Served for Contract Period (#)	Number of Participants Enrolled in Program(s) in Reporting Period (#)	Number of Participants Expected to Achieve Outcome in Reporting Period (#)	Number of Participants Achieving Outcome in Reporting Period (#)	Aggregated Dollar Amounts (Payments, Credits or Savings) (\$)	Percentage Achieving Outcome in Reporting Period (%)
A. ENHANCEMENT						
1. Number and percent of participants in tax preparation programs who identify any type of Federal or State tax credit and the aggregated dollar amount of credits	20					
2. Number and percentage obtained court-ordered child support payments and the expected annual aggregated dollar amount of payments	2					
3. Number and percentage enrolled in telephone lifeline and/or energy discounts with the assistance of the agency and the expected aggregated dollar amount of savings.	80					

In the rows below, please include any additional indicators for NPI 1.3 that were not captured above.

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National Performance Indicator 1.3 (Continued)	1	2	3	4	5	6
Economic Asset Enhancement and Utilization The number and percentage of low-income households that achieve an increase in financial assets and/or financial skills as a result of community action assistance, and the aggregated amount of those assets and resources for all participants achieving the outcome, as measured by <u>one or more</u> of the following:	Number of Participants Projected to be Served for Contract Period (#)	Number of Participants Enrolled in Program(s) in Reporting Period (#)	Number of Participants Expected to Achieve Outcome in Reporting Period (#)	Number of Participants Achieving Outcome in Reporting Period (#)	Aggregated Dollar Amounts (Payments, Credits or Savings) (\$)	Percentage Achieving Outcome in Reporting Period (%)
B. UTILIZATION						
1. Number and percent demonstrating ability to complete and maintain a budget for over 90 days	80					
2. Number and percent opening an Individual Development Account (IDA) or other savings account and increased savings, and the aggregated amount of savings	45					
3. Of participants in a community action asset development program (IDA and others):						
a. Number and percent capitalizing a small business due to accumulated savings	1					
b. Number and percent pursuing post-secondary education due to savings	10					
c. Number and percent purchasing a home due to accumulated savings	1					
<i>In the rows below, please include any additional indicators for NPI 1.3 that were not captured above.</i>						

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Goal 2: The conditions in which low-income people live are improved.

NPI 2.1: Community Improvement and Revitalization

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Butte County has a significant portion of its housing stock that is deteriorating due to age and the generally low economic conditions in large parts of the county. This area has limited public transportation available for low-income families, the working poor, those who lack private transportation, or those who may be homeless with no income. Residents within the community are unprepared for natural or man-made disasters - not knowing who to call or where to go for assistance.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

Agency will utilize various federal & utility weatherization programs to provide services to help lower utility bills of low-income clients and improve their homes. Agency will participate in county-wide planning to ensure that reasonable public transportation needs are met. Disaster preparedness training for staff will include emergency procedures for a variety of potential disasters and emergency situations. (see attachment)

National Performance Community Improvement and Revitalization Increase in, or safeguarding of threatened opportunities and community resources or services for low-income people in the community as a result of community action projects/initiatives or advocacy with other public and private agencies, as measured by <u>one or more</u> of the following:	1 Number of Projects Projected for Contract Period (#)	2 Number of Projects or Initiatives (#)	3 Number of Opportunities and/or Community Resources Preserved or Increased (#)
A. Accessible "living wage" jobs created or saved from reduction or elimination in the community.			
B. Safe and affordable housing units created in the community			
C. Safe and affordable housing units in the community preserved or improved through construction, weatherization or rehabilitation achieved by community action activity or advocacy	6		
D. Accessible and affordable health care services/facilities for low-income people created or saved from reduction or elimination.			
E. Accessible safe and affordable childcare or child development placement opportunities for low-income families created or saved from reduction or elimination.	1		
F. Accessible "before school" and "after school" program placement opportunities for low-income families created or saved from reduction or elimination.	1		
G. Accessible new, or expanded transportation resources or those that are saved from reduction or elimination, that are available to low-income people, including public or private transportation.	3		
H. Accessible or increased educational and training placement opportunities or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy and life skill training, ABE/GED, and post-secondary education.	45		

In the rows below, please include any additional indicators for NPI 2.1 that were not captured above.

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Goal 2: The conditions in which low-income people live are improved.

NPI 2.2: Community Quality of Life and Assets

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Access to healthy food services and products is an issue for many low-income families. Rural and remote area families have little access to food and resources due to limited public transportation and accessibility to adequate food quantities and distribution systems.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

Agency will coordinate a food bank and warehouse system to increase food supplies to various distribution sites.

<p align="center">National Performance Indicator 2.2 Community Quality of Life and Assets</p> <p>The quality of life and assets in low-income neighborhoods are improved by community action initiative or advocacy, as measured by <u>one or more</u> of the following:</p>	<p align="center">1 Number of Programs Projected for Contract Period (#)</p>	<p align="center">2 Number of Program Initiatives or Advocacy Efforts (#)</p>	<p align="center">3 Number of Community Assets, Services or Facilities Preserved or Increased (#)</p>
<p>A. Increases in community assets as a result of a change in law, regulation or policy, which results in improvements in quality of life and assets</p>			
<p>B. Increase in the availability or preservation of community facilities</p>	<p align="center">1</p>		
<p>C. Increase in the availability or preservation of community services to improve public health and safety</p>			
<p>D. Increase in the availability or preservation of commercial services within low-income neighborhoods</p>			
<p>E. Increase or preservation of neighborhood quality-of-life resources</p>			

In the rows below, please include any additional indicators for NPI 2.2 that were not captured above.

Goal 3: Low-income people own a stake in their community.

NPI 3.1: Civic Investment

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This information will be reported in Part I: Section F, Subsection IV (g) of the CSBG IS Survey.

Goal 3: Low-income people own a stake in their community.

NPI 3.2: Community Empowerment Through Maximum Feasible Participation

Problem Statement: (If additional space is needed, please attach a separate sheet.)

The Problem Statement is found on the attached separate sheet. This cell is frozen at font size 14 and bold print.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

Low income residents are invited to participate on the Agency's Board of Directors (five seats out of 15). Esplanade House transitional shelter residents participate in a tenants council. Esplanade House residents will be encouraged to participate in the creation of micro-enterprises in conjunction with CAMEO. Esplanade House residents who are in recovery participate in the Twelve Step programs and many hold service positions to strengthen their recovery and to give back to others in need.

National Performance Indicator 3.2	1	2
Community Empowerment Through Maximum Feasible Participation	Number of Participants Projected for Contract Period (#)	Number of Low-Income People Achieved in Reporting Period
The number of low-income people mobilized as a direct result of community action initiative to engage in activities that support and promote their own well-being and that of their community, as measured by <u>one or more</u> of the following:		
A. Number of low-income people participating in formal community organizations, government, boards or councils provide input to decision-making and policy setting through community action efforts	10	
B. Number of low-income people acquiring businesses in their community as a result of community action assistance	1	
C. Number of low-income people purchasing their own homes in their community as a result of community action assistance	1	
D. Number of low-income people engaged in non-governance community activities or groups created or supported by community action	50	

In the rows below, please include any additional indicators for NPI 3.2 that were not captured above.

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Goal 4: Partnerships among supporters and providers of services to low-income people are achieved.

NPI 4.1: Expanding Opportunities through Community-Wide Partnerships

Problem Statement: (If additional space is needed, please attach a separate sheet.)

To adequately address the multi-faceted factors contributing to poverty in Butte County we must collaborate with other service providers. The needs of the low-income are on-going and increasing -- no agency has funding or staffing to handle all requests for assistance. Collaborations and partnerships among community organizations, faith-based providers, and public / private service providers must be formed and be active.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Agency will work with other groups (governmental, other non-profits including faith-based groups) to ensure that the elderly and low-income families receive vital services. Agency management staff also serve on other non-profit Boards and councils to leverage agency resources and serve the low-income and vulnerable populations of Butte County.

National Performance Indicator 4.1	1	2
Expanding Opportunities Through Community-Wide Partnerships The number of organizations, both public and private, community action actively works with to expand resources and opportunities in order to achieve family and community outcomes.	Number of Partnerships Projected for Contract Period (#)	Number of Organizational Partnerships Achieved in Reporting Period (#)
A. Number of organizations community action agencies work with to expand family and community outcomes	121	
B. Number of partnerships that were with faith-based organizations.	41	

In the rows below, please include any additional indicators for NPI 4.1 that were not captured above.

Goal 5: Agencies increase their capacity to achieve results.

NPI 5.1: Broadening the Resource Base

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The totals will be reported in PART I: SECTION F, Subsection I-IV of the CSBG/IS Survey

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Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.1: Independent Living

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Vulnerable population groups, the elderly, and low-income have inadequate resources to meet their nutritional needs. Homebound seniors and the disabled have even greater challenges because resources are strained and pose a higher risk for more costlier care at nursing home facilities. Many face losing their independent living. Lack of needed weatherization and utility payment services adds to financial hardships for low-income people. (Problem Statement continued on additional sheet)

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

The Agency's senior meal program is responding to the growing need for services and will seek to develop further services the community needs. Meals are provided by the Agency and are available weekdays at four congregate sites within Butte Co. Staff delivers meals to homebound recipients. Surplus food items are distributed county wide to eligible seniors and low income families & individuals to supplement meal costs. (continued on attachment)

National Performance Indicator 6.1	1	2
Independent Living	Number of Individuals Projected to be Served for Contract Period (#)	Number of Vulnerable Individuals Living Independently in Reporting Period (#)
The number of vulnerable individuals receiving services from community action that maintain an independent living situation as a result of those services:		
A. Senior Citizens	2,058	
B. Individuals with Disabilities	937	

In the rows below, please include any additional indicators for NPI 6.1 that were not captured above.

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.2: Emergency Assistance

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Emergency food is required by a large number of families and individuals in Butte County. Many low-income individuals and families live in housing that need weatherization services to their home. Many do not have adequate income to pay rising heating/cooling costs. Some families experience homelessness due to personal issues including the lack of adequate monthly income to cover basic housing needs, food, clothing, and food costs.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

National Performance Indicator 6.2 Emergency Assistance The number of low-income individuals or families served by community action that sought emergency assistance and the percentage of those households for which assistance was provided, including such services as:	1 Unit of Measurement	2 Number of Households Projected to be Served for Contract Period (#)	3 Number of Household Seeking Assistance in Reporting Period (#)	4 Number of Households Receiving Assistance in Reporting Period (#)
A. Food - Indicate your state's unit of measurement, such as bags, packages, cartons, families, individuals, etc.	(Number of times Household Received Food)	3,300		
B. Emergency payments to vendors, including Fuel and Energy bills and Rent/Mortgage payments	Households	800		
C. Temporary shelter	Households	40		
D. Emergency medical care	Households	20		
E. Protection from violence	Households	10		
F. Legal assistance	Households	15		
G. Transportation	Households	50		
H. Disaster Relief	Households			
I. Clothing	Households	60		

In the rows below, please include any additional indicators for NPI 6.2 that were not captured above.

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments.

NPI 6.3: Child and Family Development

Problem Statement: (If additional space is needed, please attach a separate sheet.)

Homeless families with young children and youth have greater obstacles because of lack of a stable home environment brought on by exposure to greater poverty and deficiency in basic family wellness needs.

Program Activities and Delivery Strategies: (If additional space is needed, please attach a separate sheet.)

Children participating in the Esplanade House transitional shelter programs have a full assessment through comprehensive case management programs. This assessment helps to identify each child's health and developmental special needs or concerns. The child study team completes a plan of action with parent involvement. If needed, the family is linked to outside providers and progress is tracked.

National Performance Indicator 6.3	1	2	3	4	5
Child and Family Development The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs that achieve program goals, as measured by <u>one or more</u> of the following:	Number of Participants Projected to be served for Contract Period (#)	Number of participants Enrolled in Program(s) in Reporting Period (#)	Number of Participants Expected to Achieve Outcome in Reporting Period (#)	Number of Participants Achieving Outcome in Reporting Period (#)	Percentage of Participants Achieving Outcome in Reporting Period (%)
A. INFANTS & CHILDREN					
1. Infants and children obtain age appropriate immunizations, medical and dental care	80				
2. Infant and child health and physical development are improved as a result of adequate nutrition	80				
3. Children participate in pre-school activities to develop school readiness skills	45				
4. Children who participate in pre-school activities are developmentally ready to enter Kindergarten or 1st Grade	20				

B. YOUTH					
1. Youth improve physical health and development	30				
2. Youth improve social/emotional development	30				
3. Youth avoid risk-taking behavior for a defined period of time	30				
4. Youth have reduced involvement with criminal justice system	30				
5. Youth increase academic, athletic or social skills for school success by participating in before or after school programs	30				
C. PARENTS AND OTHER ADULTS					
1. Parents and other adults learn and exhibit improved parenting skills	80				
2. Parents and other adults learn and exhibit improved family functioning skills	80				

In the rows below, please include any additional indicators for NPI 6.3 that were not captured above.
